

# Installation and Operation Back-UPS<sup>™</sup> Pro 900

### Inventory

Safety





Do not install the Back-UPS in direct sunlight, in excessive heat, humidity, or in contact with fluids.

# **Important Safety Messages**

SAVE THESE INSTRUCTIONS - This manual contains important instructions that should be followed during installation and maintenance of the UPS and batteries.

- This UPS is intended for indoor use only.
- Do not operate this UPS in direct sunlight, in contact with fluids, or where there is excessive dust or humidity.
- Be sure the air vents on the UPS are not blocked. Allow adequate space for proper ventilation.
- The battery typically lasts for three to five years. Environmental factors impact battery life. Elevated ambient temperatures, poor quality AC power, and frequent short duration discharges will shorten battery life.
- Connect the UPS power cable directly to a wall outlet. Do not use surge protectors or extension cords.

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#### RISK OF HYDROGEN SULPHIDE GAS AND EXCESSIVE SMOKE

- Replace the battery at least every 5 years or at the end of its service life, whichever is earlier.
- · Replace the battery immediately when the UPS indicates battery replacement is necessary.
- Replace batteries with the same number and type of batteries as originally installed in the equipment.
- Replace the battery immediately when the UPS indicates a battery over-temperature condition, or when there is evidence of electrolyte leakage. Power off the UPS, unplug it from the AC input, and disconnect the batteries. Do not operate the UPS until the batteries have been replaced.

Failure to follow these instructions can result in minor or moderate injury and equipment damage.

For the recycling battery information, please go to apc.com/recycle.

- CAUTION: Servicing of batteries should be performed or supervised by personnel knowledgeable about batteries and the required precautions.
- CAUTION: Do not dispose of batteries in a fire. The batteries may explode.
- CAUTION: Do not open or mutilate batteries. Released material is harmful to the skin and eyes. It may be toxic.
- CAUTION: Before replacing batteries, remove conductive jewelry such as chains, wrist watches, and rings. High energy through conductive materials could cause severe burns.
- CAUTION: Failed batteries can reach temperatures that exceed the burn thresholds for touchable surfaces.
- CAUTION: A battery can present a risk of electrical shock and high short-circuit current. The following precautions should be observed when working on batteries:
  - -Disconnect the charging source prior to connecting or disconnecting battery terminals.
  - -Do not wear any metal objects including watches and rings.
  - -Do not lay tools or metal parts on top of batteries.
  - -Use tools with insulated handles.
  - -Wear rubber gloves and boots.
  - -Determine if battery is either intentionally or inadvertently grounded. Contact with any part of a grounded battery can result in electric shock and burns by high short-circuit current. The risk of such hazards can be reduced if grounds are removed during installation and maintenance by a skilled person.

This manual can be downloaded from APC by Schneider Electric Website www.apc.com.

## **Connect the battery**



# Install PowerChute<sup>™</sup> Personal Edition Software

APC PowerChute Personal Edition software provides automatic file saving and shutdown of your computer in the event of a power outage. Use the USB cable to connect the Data port on the UPS to the USB port on your computer. Download PowerChute<sup>™</sup> Personal Edition Software from www.apc.com/pcpe. Select the appropriate operating system and follow directions to download and install the software.

## **Connect the equipment**

#### **Battery Backup and Surge Protected outlets**

When the Back-UPS is receiving input power, the Battery Backup with Surge Protection outlets will supply power to connected equipment. During a power outage or other utility problems, the Battery Backup outlets receive power for a limited time from the Back-UPS.

Connect equipment such as printers, fax machines, scanners, or other peripherals that do not need battery backup power to the Surge Protection Only outlets. These outlets provide full-time protection from surges even if the Back-UPS is switched OFF.

#### Master and Controlled outlets

To conserve electricity, when the device connected to Master Outlet goes into Sleep or Standby mode, or turns Off, the Controlled device(s) will shut down as well, saving electricity.

Connect a master device, such as a desktop computer or audio/visual receiver to the Master outlet. Connect peripheral devices such as a printer, speakers, or a scanner to the Controlled outlets.

0	USB and Serial Data port Telephone cable surge- protected ports Surge Protected outlets, controlled by the Master outlet	To use PowerChute Personal Edition, connect the supplied USB software cable or optional serial cable (not included). Connect a telephone cable to the IN port, and connect a modem to the OUT port. These outlets are protected from electrical surges, and will disconnect from utility power during a power outage, or if the Master device goes into Sleep or Standby		
4	Surge Protected outlets	mode. These outlets provide full-time surge protection, even when the unit is turned off. Connect equipment such as printers and scanners that do not require battery backup protection.		
0	Battery Backup outlets with Surge Protection	During a power outage or other utility problems, these outlets provide power from battery. Connect essential equipment such as desktop computer, computer monitor, modem or other data sensitive devices into these outlets.		9
0	Battery Backup outlet with Surge Protection, controlled by the Master outlet	These outlets will supply battery power to the connected equipment during a power outage. Power will be disconnected to these outlets if the Master device goes into Sleep or Standby mode. Connect equipment such as a computer monitor to these outlets.	-	
0	Master outlet	Connect the master device to this outlet, in most scenarios, this will be the main computer.	- -	
8	Ethernet surge- protected ports	Use an Ethernet cable to connect a cable modem to the IN port, and connect a computer to the OUT port.	_	
0	Circuit breaker	Use to reset the system after an overload or short circuit.		

## Operation

#### **Power-Saving Function**



To conserve electricity, configure the Back-UPS to recognize a Master device, such as a desktop computer or an A/V receiver, and Controlled peripheral devices, such as a printer, speakers, or a scanner. When the Master device goes into Sleep or Standby mode, or is switched OFF, the Controlled device(s) will be switched off as well, saving electricity.

**Enable the Power-Saving function.** Press and hold MUTE and DISPLAY simultaneously for two seconds. The Back-UPS will beep to indicate that the feature is enabled. The leaf icon on the display will illuminate.

**Disable the Power-Saving function.** Press and hold MUTE and DISPLAY simultaneously for two seconds. The Back-UPS will beep to indicate that the feature is disabled. The leaf icon on the display will darken.

**Setting the threshold.** The amount of power used by a device in Sleep or Standby mode varies between devices. It may be necessary to adjust the threshold at which the Master outlet signals the Controlled outlets to shut down.

- 1. Be sure a master device is connected to the Master outlet. Put that device into Sleep or Standby mode, or turn it OFF.
- 2. Press DISPLAY and MUTE simultaneously and hold for six seconds, until the leaf icon flashes three times and the Back-UPS beeps three times.

3. The Back-UPS will now recognize the threshold level of the Master device and save it as the new threshold setting.

#### **Power-Saving Display**

The display interface can be configured to be continuously illuminated, or to save energy, it can be configured to darken after a period of inactivity.

- 1. Full Time Mode: Press and hold DISPLAY for two seconds. The display will illuminate and the Back-UPS will beep to confirm the Full-Time mode.
- 2. Power-Saving Mode: Press and hold DISPLAY for two seconds. The display will darken and the Back-UPS will beep to confirm the Power-Saving mode. While in Power-Saving Mode, the display will illuminate if a button is pressed, it then darkens after 60 seconds of no activity.

#### Unit sensitivity

Adjust the sensitivity of the Back-UPS to control when it will switch to battery power; the higher the sensitivity, the more often the Back-UPS will switch to battery power.

- 1. Be sure the Back-UPS is connected to utility power, but is OFF.
- 2. Press and hold the POWER button for six seconds. The LOAD CAPACITY bar will flash on and off, indicating that the Back-UPS is in programming mode.
- 3. Press POWER again to rotate through the menu options. Stop at selected sensitivity. The Back-UPS will beep to confirm the selection.



Input voltage is extremely low or The Back-UPS frequently switches to The connected equipment is high. (Not recommended for battery power. sensitive to voltage fluctuations. computer loads.)

#### Front Panel Buttons and Display Interface

Use the three buttons on the front panel of the Back-UPS and the display interface to configure the Back-UPS.





On Line -The Back-UPS is supplying conditioned utility power to connected equipment

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**Power-Saving -** Master and Controlled outlets are enabled, saving power when the master device goes into sleep or standby mode

**Load Capacity -** The load is indicated by the number of sections illuminated, one to five. Each bar represents 20% of the load.

•	<b>Battery Charge -</b> The battery charge level is indicated by the number of sections illuminated. When all five blocks are illuminated, the Back-UPS is at full charge. When one block is filled, the Back-UPS is near the end of its battery capacity, the indicator will flash and the Back-UPS will beep continuously.						
~	<b>Overload -</b> The power demand from the load has exceeded the capacity of the Back-UPS.						
	<b>Event -</b> The event counter shows the number of events that occurred that caused the Back-UPS to switch to on-battery operation.						
$\mathbf{A}\mathbf{A}$	Automatic Voltage Regulation - The Back-UPS can compensate for high or low input voltage.						
AVR	When illuminated, the Back-UPS is compensating for low input voltage.						
	When illuminated, the Back-UPS is compensating for high input voltage.						
÷	Input voltage.						
⊖+ ¯	Output voltage.						
	<b>System Events -</b> The system has a detected fault. The event number will illuminate on the display interface. See "System Events" on page 6.						
,••	Mute - If the line through the speaker icon is illuminated, the audible alarm has been turned off.						
×	<b>Replace Battery -</b> The battery is not connected or is nearing the end of its useful life. Replace the battery.						
	<b>On Battery -</b> The Back-UPS is supplying battery backup power to the connected equipment, it will beep four times every 30 seconds.						

# **Alarms and System Events**

#### Audible Alarms

Four Beeps Every 30 Seconds	Back-UPS is running on battery. You should consider saving any work in progress.
Continuous Beeping	Low battery condition and battery run-time is very low. Promptly save any work in progress,
1 8	exit all open applications, and shut down the operating system.
Continuous tone	Battery Backup outputs are overloaded.
Chirps for 1 Minute every 5 hours	Battery is not able to pass the automatic diagnostic test and should be replaced.

#### **Event Icons**

If these icons are illuminated	This may be the problem.			
	The Back-UPS is operating on utility power, but is overloaded. Disconnect one of the items connected to the Back-UPS. If the Overload icon stops flashing, the Back-UPS is no longer overloaded and will continue to operate normally.			
	The Back-UPS is operating on battery power, but is overloaded. Disconnect one of the items connected to the Back-UPS. If the Overload icon stops flashing, the Back-UPS is no longer overloaded and will continue to operate normally.			
	The Back-UPS is operating on utility power, but the battery is not functioning properly. Contact APC Customer Service to order a replacement battery. See "Replacement Battery" on page 8.			



The Back-UPS is operating on battery power and the battery power is getting low. Shut down all connected equipment to avoid losing an unsaved data. When possible, connect the Back-UPS to utility power to recharge the batter.

#### **System Events**

The Back-UPS will display these event messages. For events F01 and F02, contact APC Technical Support.

		F01	On-Battery Overload	Turn the Back-UPS off. Disconnect non-essential equipment from the Battery Backup outlets and the turn Back-UPS on.
		F02	On-Battery Output Short	Turn the Back-UPS off. Disconnect non-essential equipment from the Battery Backup outlets and the turn Back-UPS on.
		F03	<i>i</i> 1	d Events F03-F09 cannot be corrected by the user, contact
		F04	Clamp Short	APC Technical Support for assistance.
		F05	Charge Status	_
		<sub>ङ्ख</sub> F06	Relay Welding	_
		ва вада F07	Temperature	_
		F08	Fan Condition	_
		EU0	Internal Event	—

**F09** Internal Event

## **Function Button Quick-Reference**

Function	Button	Timing (seconds)	UPS Status	Description
<b>Power</b> Power On	ወ	0.2	Off	Press POWER to start receiving input utility power. If A/C input power is not available, the Back-UPS will run on battery power.
Power Off	ጥ	2	On	The Back-UPS is not receiving input utility power, but is providing surge protection.
<b>Display</b> Status Inquiry	R	0.2	On	Verify the status or condition of the Back-UPS. The LCD will illuminate for 60 seconds.
Full-Time/ Power-Saving mode	R	2	On	The LCD will illuminate and the Back-UPS will beep to confirm the Full-Time mode. The LCD will darken and the Back-UPS will beep to confirm the Power- Saving mode. While in Power-Saving Mode, the LCD will illuminate if a button is pressed, then darkens after 60 seconds of no activity.
<b>Mute</b> Event Specific		0.2	On	Disable any audible alarms caused by an event.
General Status Enable/Disable		2	On	Enable or disable the audible alarms. The Mute icon will illuminate and the Back-UPS will beep one time. The Mute function will not activate unless the Back-UPS is operating on battery power.
Sensitivity	ባ	6	Off	The Load Capacity icon will blink, indicating that the Back-UPS is in programming mode. Use the POWER button to scroll through Low, Medium, and High, stop at selected sensitivity. The Back-UPS will beep to confirm selection. See Configuration for details.
Master/ Controlled outlet Enable/ Disable	-1	2	On	The leaf icon will darken indicating that the Master Outlet feature is disabled or illuminate to indicate the Master Outlet feature is enabled. The Back-UPS will beep once.
Master/Enable Threshold Calibration	.••	6	On	While calibrating the threshold setting, the device connected to the Master Outlet should be turned off or placed in Standby or Sleep mode. Upon completion, Power-Saving icon will flash 3 and beep 3 times.

Function	Button	Timing (seconds)	UPS Status	Description
Self-Test (manual)	டு	6	On	The Back-UPS will perform a test of the internal battery. Note: This will happen automatically when the Back-UPS is turned ON.
Event Reset	ப் 🖳	0.2	On	When the Event screen is visible, press and hold DISPLAY, then press POWER, to clear the event counter.
Status Reset	டு	2		After an event has been detected and identified, press POWER to remove the visual 1 indication and return to standby status.

# Troubleshooting

Problem	<b>Possible Cause</b>	<b>Corrective Action</b>
<b>Back-UPS will not switch</b>	The Back-UPS is not connected to utility	Be sure that the Back-UPS is securely connected to an AC
on.	power.	outlet.
	The circuit breaker has been tripped.	Disconnect non-essential equipment from the Back-UPS. Reset the circuit breaker. Re-connect equipment one item at a time. If the circuit breaker is tripped again, disconnect the device that caused the trip.
	The internal battery is not connected.	Connect the battery.
	The utility input voltage is out of range.	Adjust the transfer voltage and sensitivity range.
The Back-UPS does not	Be sure that essential equipment is <b>not</b>	Disconnect equipment from the SURGE ONLY outlet and
provide power during a	plugged into a SURGE ONLY outlet.	re-connect to a Battery Backup outlet.
utility power outage.		
The Back-UPS is	The plug has partially pulled out of the wall	Be sure that the plug is fully inserted into the wall outlet.
operating on battery	outlet, the wall outlet is no longer receiving	Be sure that the wall outlet is receiving utility power by
power, while connected to	utility power, or the circuit breaker has	checking it with another device.
utility power.	been tripped.	
	The Back-UPS is performing an automatic self test.	No action is necessary.
	The utility input voltage is out of range, the frequency is out of range, or the waveform is distorted.	Adjust the transfer voltage and sensitivity range.
The Back-UPS does not	Battery Backup outlets may be fully or	Disconnect non-essential equipment from the Battery
provide the expected amount of backup time.	improperly loaded.	Backup outlets and connect the equipment to SURGE ONLY outlets.
	The battery was recently discharged due to a power outage and has not fully recharged.	Charge the battery cartridge for 16 hours.
	The battery has reached the end of its useful life.	Replace the battery.
The REPLACE BATTERY	The battery has reached the end of its	Replace the battery.
indicator is illuminated.	useful life.	
The OVERLOAD	The equipment connected to the Back-UPS	Disconnect non-essential equipment from the Battery
indicator is illuminated.	is drawing more power than the Back-UPS can provide.	Backup outlets and connect the equipment to SURGE ONLY outlets.
The SYSTEM EVENT	There is an internal fault detected.	Determine which internal detected fault message is
indicator is illuminated,		displayed by matching the number displayed on the LCD
all the front panel		with the corresponding Event Message (see System
indicators are flashing.		Events) and contact APC Technical Support.
Power is not supplied to	Power to the Controlled outlets has	Confirm that the correct peripherals are connected to
some outlets.	intentionally been turned off.	Controlled outlets. If this feature is not desired, disable the
		Power-Saving Master and Controlled outlets.
The Controlled outlets are not supplying power, even though the Master device	The Master Outlet threshold may be incorrectly set.	Adjust the threshold when the Master outlet signals the Controlled outlets to shut down.
is not in sleep mode.		

# **Specifications**

Model	BR900G-FR	
VA	900 VA	
Maximum Load	540 W	
Nominal Input Voltage	230 V	
Online Input Voltage	176 - 294 V	
Range		
Automatic Voltage	(188-216) +11.2%	
Regulation	(252-282) -11.2%	
Frequency Range	$50/60 \text{ Hz} \pm 1 \text{ Hz}$	
On-battery Waveshape	Step-approximated sine-wave	
Typical Recharge Time	8 hours	
Transfer Time	10 ms, maximum	
Operating Temperature	0 to 40 °C (32 to 104 °F)	
Storage Temperature	-15 to 45 °C (5 to 113 °F)	
Unit Dimensions	$25 \times 10 \times 38.2$ cm (9.84 × 3.93 × 15.0 in)	
Unit Weight	10.7 kg (23.6 lbs)	
Interface	Serial, USB	
On-Battery Runtime	Go to: www.apc.com	
Humidity	0 to 95% relative humidity,	
	non-condensing	
Pollution degree	2	
Overvoltage category	II	
Applicable power grid	TN Power system	
power distribution		
system		
Applicable standard	IEC 62040-1	
International Protection	IP20	
Code		

#### **Replacement Battery**

The battery cartridge typically lasts 3 to 6 years, a shorter period if subjected to frequent outages or elevated temperatures. Battery replacement part for Back-UPS Pro 900 is APCRBC123. Please recycle spent battery cartridges.

#### Service

If the Back-UPS arrived damaged, notify the carrier.

If the Back-UPS requires service, do not return it to the dealer.

1. Consult the Troubleshooting section to eliminate common problems.

2. If the problem persists, go to http://www.apc.com/support/.

3. If the problem still persists, contact APC Technical Support.

Have the Back-UPS model number, serial number and date of purchase available. Be prepared to troubleshoot the problem with an APC Technical Support representative.

If this is not successful, APC will issue a Return Merchandise Authorization (RMA) number and a shipping address.

#### Warranty

The standard warranty is three (3) years from the date of purchase, valid in European Community. For all other regions, the standard warranty is two (2) years from the date of purchase. APC's standard procedure is to replace the original unit with a factory reconditioned unit. Customers who must have the original unit back due to the assignment of asset tags and set depreciation schedules must declare such a need at first contact with an APC Technical Support representative. APC will ship the replacement unit once the defective unit has been received by the repair department, or cross-ship upon the receipt of a valid credit card number. The customer pays for shipping the unit to APC. APC pays ground freight transportation costs to ship the replacement unit to the customer.

#### **APC Worldwide Customer Support**

Internet	http://www.apc.com
Worldwide	+1 888 272-3858

Customer support and warranty information is available at the APC Web site, www.apc.com.